DAVID MULLANEY, PMP

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Objective

Apply upcoming MBA training along with existing Project Manager experience, PMP certification and technical background in project management to resolve needs of a business environment striving to flourish

Summary

Project manager known for communication skills, training, systems engineering and software engineering with expertise in Open Systems, security and manageability of systems and worldwide system design/ development life cycle– fluent in Spanish and English –strong work ethic, organization of information, technical details and customer satisfaction (life cycles in the lab, in operation and in the field)

Education

Certified PMP, Project Management Institute, 2003
Masters in Computer Science, College of William and Mary, 1995
Masters in Theological Studies, Wesley Theological Seminary, 1989
Bachelor of Arts (Public/International Affairs), The George Washington University, 1987

- ► Internship at Organization of American States, Quincentennial Program
- ► Junior Year Abroad Program (12 months in Lima, Peru)
- ► Latin American Studies and Secondary Field of Study (Minor) in Spanish

Chronological Work History

EchoStar Satellite, L.L.C., Cheyenne, Wyoming
Program Manager II   **2003 – present**

- ► Brought vision and technical expertise to multi-site use of user-built, Plone intranet
- ► Shepherded operations teams in documentation of over 250 business processes
- ► Designed RFP files to support organization, creation, editing, distribution and evaluation
- ► Coordinated interdepartmental, multi-site team of managers to agree on business rules for scheduling service outages
- ► Recommended key components for implementation of Program Management Organization
- ► Documented/supported training of user community for PostgreSQL-based web application
- ► Provided leadership in coordinating multi-faceted project to monitor environmental conditions of data centers in over 200 sites around the USA

Colorado Christian University, Fort Collins, Colorado
Associate Professor   **2003**

- ► Enhanced delivery of business courses by supporting adoption of online classroom
- ► Personal and Social Ethics; Management Problem-Solving and Decision Making; Leadership and Management

Hewlett-Packard Company, Englewood, Colorado & Rockville, Maryland
Systems Engineer   **2000 – 2002**

- Identified conflict between customer and software vendor expectations, recommended a solution and led communication between HP and vendor to solve $2M problem
- Developed multi-tab spreadsheet to organize important technical details, empowering Account Manager, Systems Engineer and customer to adjust multi-million dollar solutions quickly and accurately in support of business decisions
- Designed a software packaging solution for HP-UX servers for Qwest Information Services' datacenters nationwide, fulfilling the commitments promised earlier by HP

Hewlett-Packard Company, Fort Collins, Colorado
Software Engineer   **1995 – 2000**

- Transformed support role for Software Distributor from "slow to respond" to problems and issues to "quick response and proactive" in solving problems & anticipating issues
- Produced, directed and wrote script for 30-minute training video to improve patch quality
- Audited and corrected localization tables for Software Distributor messages in multiple languages, documented testing process and trained successors
- Published and presented a paper on 32-bit and 64-bit multistream technology, helping partners and customers prepare for HP-UX 11x

Virginians Against Domestic Violence, Williamsburg, Virginia
Office Automation Specialist   **1992 – 1993**

- Organized disparate data collections into single, online database to improve efficiency

New Kent Public Schools, Virginia
Spanish Teacher   **1991 – 1992**
- Implemented class plans and instructed/evaluated secondary school pupils in Spanish

Technical Skills

- Fluent reading, writing, speaking and translating Spanish and English; presentations
- Microsoft Word, Excel, Project, PowerPoint, Visio,; Adobe Acrobat, Photoshop; WordPerfect
- Leading team discussions, requirements/design/code/test reviews
- Dynamic HTML publishing and Cascading Style Sheets

Recognition

- PMP certification, Project Management Institute, 2003
- $2700 in eAwards for Sales leads, 2002
- District Manager's recognition for FY00 successful efforts, 2000
- Toastmasters International (Certified Toast Master), 1999
- Drive The Future Award (Production of Patch Klatch 2 training video), 1999
- Ace of Diamond Award For Excellence, 18 during 1995-2000
- U.S. Patent for localization process (GeoCustoms), 1999
- Professional License to teach Computer Science & Spanish

Additional Training

- Project Management Fundamentals
- Six Sigma webinar from International Institute for Learning
- Decker's Effective Communication
- Building Support for Your Ideas
- Operating Across Organizations
- Kepner-Tregoe Analysis